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PRINTED: 07/18/2016
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL074037	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 05/19/2016
NAME OF PROVIDER OR SUPPLIER RED OAK ASSISTED LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 2920 WILLIAMS ROAD GREENVILLE, NC 27834		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Biennial Construction Survey by Frank Strickland on 05/19/2016: Records indicate that this facility was licensed on 07/15/1992 as Red Oak Manor. This facility is currently licensed for (62) beds. Based on this information, this facility is required to meet the 1991 Rules for Homes for the Aged and Disabled and Minimum Standards and Regulations and the applicable components of the 2005 Regulations for Adult Care Homes of Seven or more Beds. The facility is also required to meet the 1978 (w/revisions) North Carolina State Building Code; Group I - Unrestrained Occupancy. Deficiencies have been cited and a Plan of Correction is required.	C 000		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1--Based on observation, the facility has not maintained the coverings on the PTAC units in resident rooms in good repair. This could affect resident by not having openings around the units allowing outside elements to get into the rooms. Findings on 05/18/2016:	C 164	Completed	6-1-16

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

Administrator

(X6) DATE

7-18-16

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C 164	Continued From page 1 The exterior PTAC cover was not installed for Room 112. 2-Based on observation, the facility has not maintained the wood finishes of the interior doors in good repair. Findings on 05/19/2016: Some of the resident entry room doors are scratched, marked and have damaged edges due wheel chair interaction at the following locations: (a) 100 Hall (Resident Room entry doors are scratched) (b) 200 Hall (Resident Room entry doors are scratched) (c) Med Tech Office at Front Lobby (Damaged edges) (d) Room 103 (Scratched and edge damage) 3-Based on observation, the facility has not maintained the exterior wood finishes of the exterior doors. Findings on 05/19/2016: The rear Mechanical Room exterior door has peeling paint.	C 164	Completed Ongoing repairs started 6-1-16 Repaired Started new door painting Completed	6-1-16 7-12-16 5-20-16
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.	C 189		

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C 189	Continued From page 2 This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to maintained in a safe and operating condition the emergency lighting. This would affect all residents, staff and visitors if the egress pathways were not illuminated during a power outage. Findings on 05/19/2016: The emergency wall light that is located in the 100 Hall (#5 emergency light) did not illuminate when tested in the emergency mode.	C 189	repaired / complete	5-20-16
C 189	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility failed to provide an environment in accordance with this Rule by not providing ventilation where odors are generated. This could affect residents and staff	C 189	repaired / complete	5-20-16

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C 199	Continued From page 3 by subjecting them to house-keeping odors. Findings on 05/19/2016: The mechanical exhaust fans are not exhausting interior air in the following locations: (a) Main Laundry Room (b) Rear Mechanical Room (c) Unisex Bathroom in Service Hall	C 199	Venting Fans Replaced - completed	6-8-16